

Substitute Form PTO-1449 (Modified) Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))	U.S. Department of Commerce Patent and Trademark Office		Attorney's Docket No. 13906-168001	Application No. N/A
	Applicant Christopher Ronnewinkel et al.			
	Filing Date		Group Art Unit	

U.S. Patent Documents

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						

Foreign Patent Documents or Published Foreign Patent Applications

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							Yes	No
	AB	01/06435	01/25/01	WIPO				X

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
JH	AC	Product Description of Siebel eMail Response Value Proposition, obtained from www.siebel.com , printed from the Internet on October 23, 2003, 6 pages.
JH	AD	E-Service With Advanced Workflow, obtained from http://www.realmarket.com/news/qlinktech040500.html , printed from the Internet on April 7, 2004, 2 pages.
JH	AE	Product Description of SAP Basic Data (QM-PT-BD), obtained from www.help.sap.com , printed from the Internet on March 24, 2004, 2 pages.

Examiner Signature /Joon Hwang/	Date Considered 01/08/2007
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